

If you are involved in an accident, it is important to remember to:

- Stop! Do not leave the scene. If your vehicle is creating a safety hazard, or if you're concerned with your personal safety, pull off the road or move to a safer place. Use warning signals.
- If anyone is injured, see that the person receives proper medical attention and call an ambulance. Do not administer any medical treatment or first aid unless you are qualified to do so.
- Call the police immediately and follow their instructions.
- Call your employer if you are a commercial driver.
- Do not make any statements concerning the accident to anyone except police officials. Do not make any settlements under any circumstances.
- Do not admit fault.
- Do not argue at the scene of the accident. Be courteous.
- Get the name, address, phone number, make of vehicle and license number of the other driver(s) and all passengers.
- Get the names, addresses and phone numbers of all witnesses. This is very important, so get as many as possible.
- Take photos of the accident and vehicles with a cell phone or camera if safe to do so.
- Complete this preliminary accident report in detail while you are at the scene of the accident.
- Call the Zurich Claim Call Center at 888-680-8005 to report your claim.

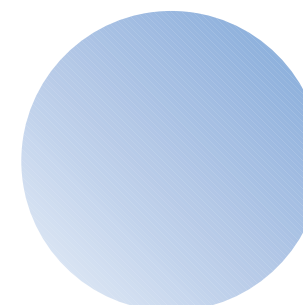
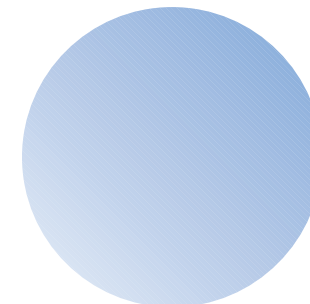
Report your claim to the Zurich Claim Call Center 24 hours a day, 365 days a year.
Toll Free: 888-680-8005
Fax: 402-963-5329

Zurich provides this Accident Assistance Guide solely as a public service. It does not imply any coverage by Zurich exists for this or any other vehicle.



Accident Assistance Guide

Keep this pamphlet in your vehicle.



Zurich

P.O. Box 542003
Omaha, Nebraska 68154
Toll Free: 888 680 8005 Fax: 402 963 5329

This is intended as a general description of certain types of insurance and services available to qualified customers through the companies of Zurich in North America. Your policy is the contract that specifically and fully describes your coverage. The description of the policy provisions gives a broad overview of coverages and does not revise or amend the policy.

Insurance coverages underwritten by member companies of Zurich in North America, including Zurich American Insurance Company. Certain coverages not available in all states.

©2009 Zurich American Insurance Company

A1-17824-B (03/09) 09-0947



