

Carolina Casualty Insurance Company

**PO Box 2575
Jacksonville FL 32203
T 904 / 363 - 0900
F 904 / 363 – 8097**

LOSS REPORTING

Carolina Casualty's team of claim professionals is standing by 24 hours a day, 7 days a week (24/7) to assist insured's in the event of an accident. You will always speak to a live person.

Monday – Friday 8:00 AM – 4:30 PM EST

800 / 874 – 8053
904 / 363 – 0900
FAX 904 / 363 – 8097

Nights and Weekends

800 / 457 – 3390

HELP US HELP YOU:

- Report **all** losses by phone. Follow-up by sending the accident report, etc. via fax.
- Report **all** claims from the scene where possible. Remember, that low speed, low impact, minor or no visible damage loss not reported, often develops into a claim nightmare.
- **Make sure** you give us every phone number you can. Truckers are naturally hard to reach. We need cell, beeper, fax, home, e-mail, office, etc. numbers. Be sure to get home, work, cell beeper, e-mail, etc. numbers of other parties involved, witnesses, police, etc.
- **All** physical damage losses to insured equipment must be reported before repairs have begun.
- **All** lawsuits, legal representation notices, claimant inquires, request for filing SR-21 forms, and subrogation notices, etc., are to be forwarded immediately via "overnight mail" to the attention of home office Claims Department